

Our mission is to support companies within the energy sector through Engineering & Services activities, ensuring that pipelines and transport systems are designed, constructed and managed in the safest and most efficient way

That's why we decided to set up an ISO 9001:2015 Quality Management System geared towards the continuous improvement of our services and of the value generated for our stakeholders

1

Teamwork

We support collaboration and a strong involvement and commitment at all levels of the organization

2

Quality and accuracy of services

We assure a high level technical preparation of our staff and the use of cutting-edge software

3

Attention to customer needs

We guarantee the utmost professionalism and commitment in delivering a service that meets their requirements



To achieve company objectives it is essential that everyone in Streamline is aware of the importance of its contribution to the provision of a high level technical service and to the continuous improvement of company performance; only under these assumptions we will be able to offer our customers the maximum level of efficiency. For this reason, Streamline undertakes to:

- accurately identify the **needs** and **expectations** of its customers to be able to better respond to their requirements
- demonstrate **flexibility** and **availability** in adapting to customer requests and to a constantly evolving environment
- cultivating distinctive **skills**, in order to offer **innovative** and increasingly competitive services
- guarantee an optimal commitment of human resources through individual responsibility, **valorization** and **development** of individual skills
- enhance employees, offering them **training** and growth paths that enrich their **skills** and **experience**
- develop **partnerships** that allow us to offer our customers products and services that meet the highest quality standards available on the market
- carefully select **high-level suppliers** to ensure that their services are of the highest quality
- constantly guarantee the presence of the **necessary resources** to achieve the objectives set for continuous improvement
- operate in compliance with the **applicable national and international requirements** and regulations
- improve its business management system, through a periodic **analysis** of the **context** in which the company operates and of the **expectations** of its **stakeholders**, in order to make it an increasingly effective tool for **risks management** and **opportunities identification**